

# PATIENT INFORMATION

## Billing information for hospital and day procedure inpatients

Australian Clinical Labs is committed to minimising “out of pocket” expenses to hospital’s including day procedure patients. Clinical Labs has “no gap” arrangements in place with most major health funds, however for those patients who belong to a fund where arrangements are not in place, a pathology account will be issued. Pathology accounts will be issued for all tests including, but not exclusive to tests such as bloods, urine and faecal samples, biopsy specimens, and swabs.

### ✓ Participating funds with “no gap” agreements

For patients who belong to one of the following funds, there will be NO “out of pocket” expenses for all pathology tests which attract a Medicare rebate. The fund will be billed directly and patients will not receive a pathology account.

- ACA Health Benefits Fund
- Australian Unity Health Limited
- Budget Direct
- BUPA
- CBHS Corporate Health
- CBHS Health Fund Limited
- Central West Health Cover
- CUA Health Limited
- Defence Health
- Emergency Services Health
- Frank Health Insurance
- GMHBA
- GU Health
- HBF (excluding WA)
- Health Care Insurance Limited
- Health.com.au
- Health Partners
- Health Insurance Fund of Australia Limited
- HCF
- Navy Health Ltd
- Nurses and Midwives Health
- Onemedifund
- Peoplecare Health Insurance
- Phoenix Health
- Police Health
- Queensland Country Health Fund Limited
- Reserve Bank Health Society Limited
- RT Health Fund
- Teachers Health Fund
- TUH
- The Doctors Health Fund
- Transport Health
- UniHealth Insurance

**NOTE:** Type of hospital cover and conditions governing waiting periods should be checked with the fund to ensure no “out of pocket” charges.

### ! Part or Non-participating funds

For patients who belong to one of the following funds, there may be an “out of pocket” charge for pathology tests.

- Australian Health Management (AHM)
- Latrobe
- HBF (WA only - \$30 fee per hospital stay)
- Medibank Private (capped to a maximum of \$450 per hospital stay)
- Mildura District Health Fund
- NIB
- Westfund

### Account enquiries

The Clinical Labs Accounts Department can be contacted for any queries in relation to fees or patient pathology accounts.

**Website:** [www.clinicallabs.com.au](http://www.clinicallabs.com.au)  
**Email:** [accounts.wa@clinicallabs.com.au](mailto:accounts.wa@clinicallabs.com.au)  
**Phone:** 08 9442 7646  
**Time:** Monday to Friday 8.00am to 5.00pm

This information was correct as of May 2019. For most up-to-date information on our billing please visit <http://www.clinicallabs.com.au/billing-payments/billing-policy/>

